

# Windows Issues

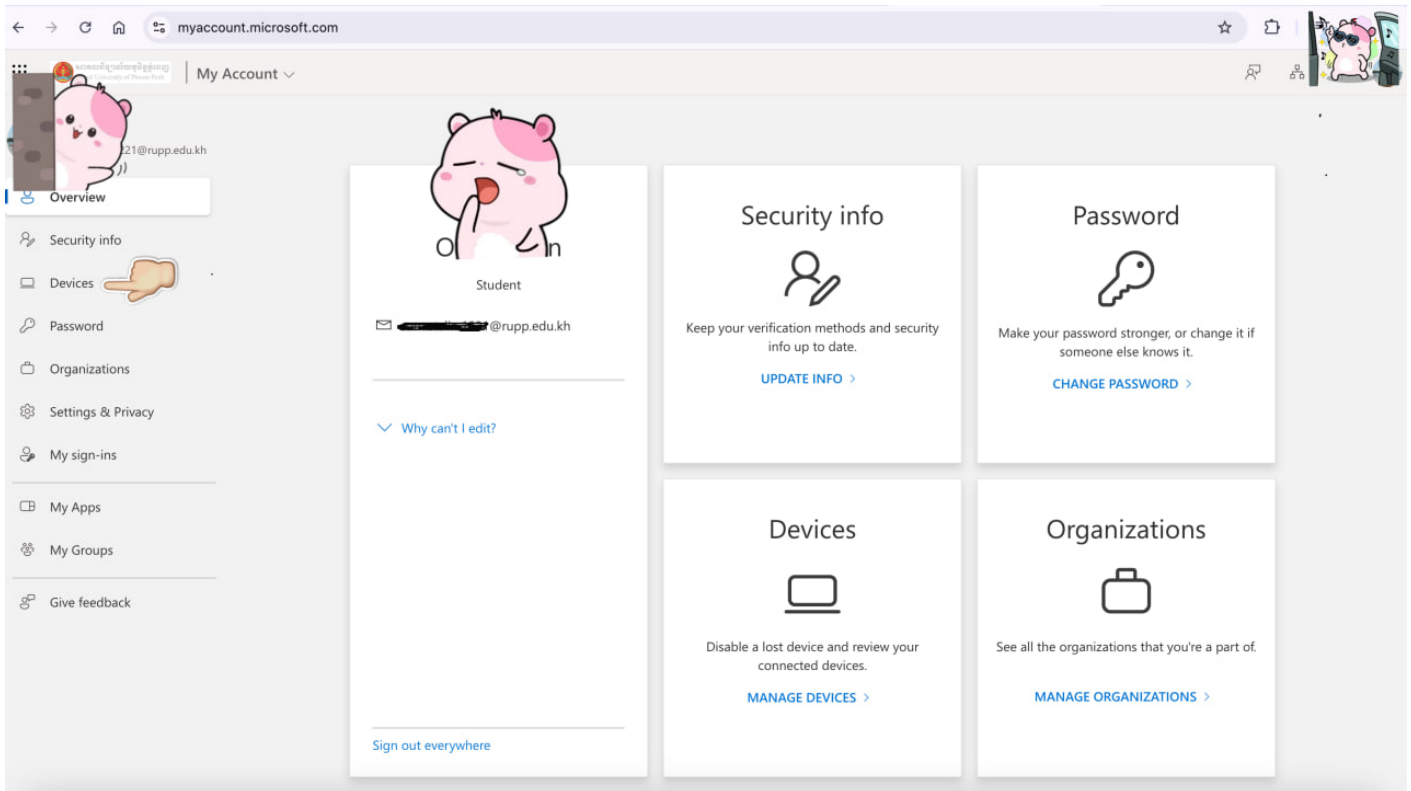
- BitLocker Keys solution

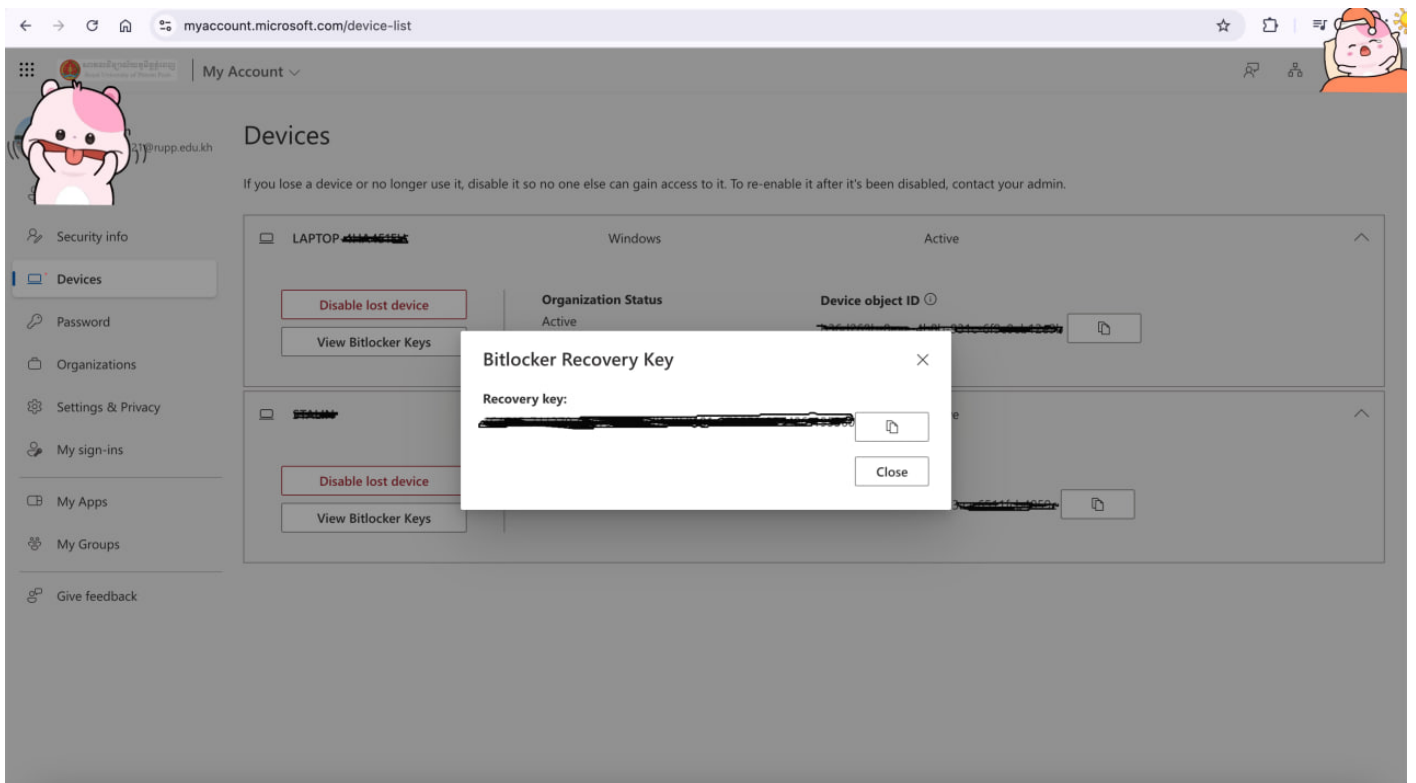
# BitLocker Keys solution

[https://youtu.be/drCo-S4\\_iNs?si=Qd-RkGTde0gFiyLB](https://youtu.be/drCo-S4_iNs?si=Qd-RkGTde0gFiyLB)

+ In RUPP organization, we can find the recovery keys by using microsoft account.

Please go to **aka.ms/addrecoverykey** or **myaccount.microsoft.com/** link -> Click on **Devices** at the left slide of the menu -> Choose your **device** -> Click on **View Bitlocker Keys** -> Click **Show recovery key** -> as you can see the **Bitlocker Recovery Key** is showed.





+ Please copy Recovery Key and fill in this blank.

