

Windows Issues

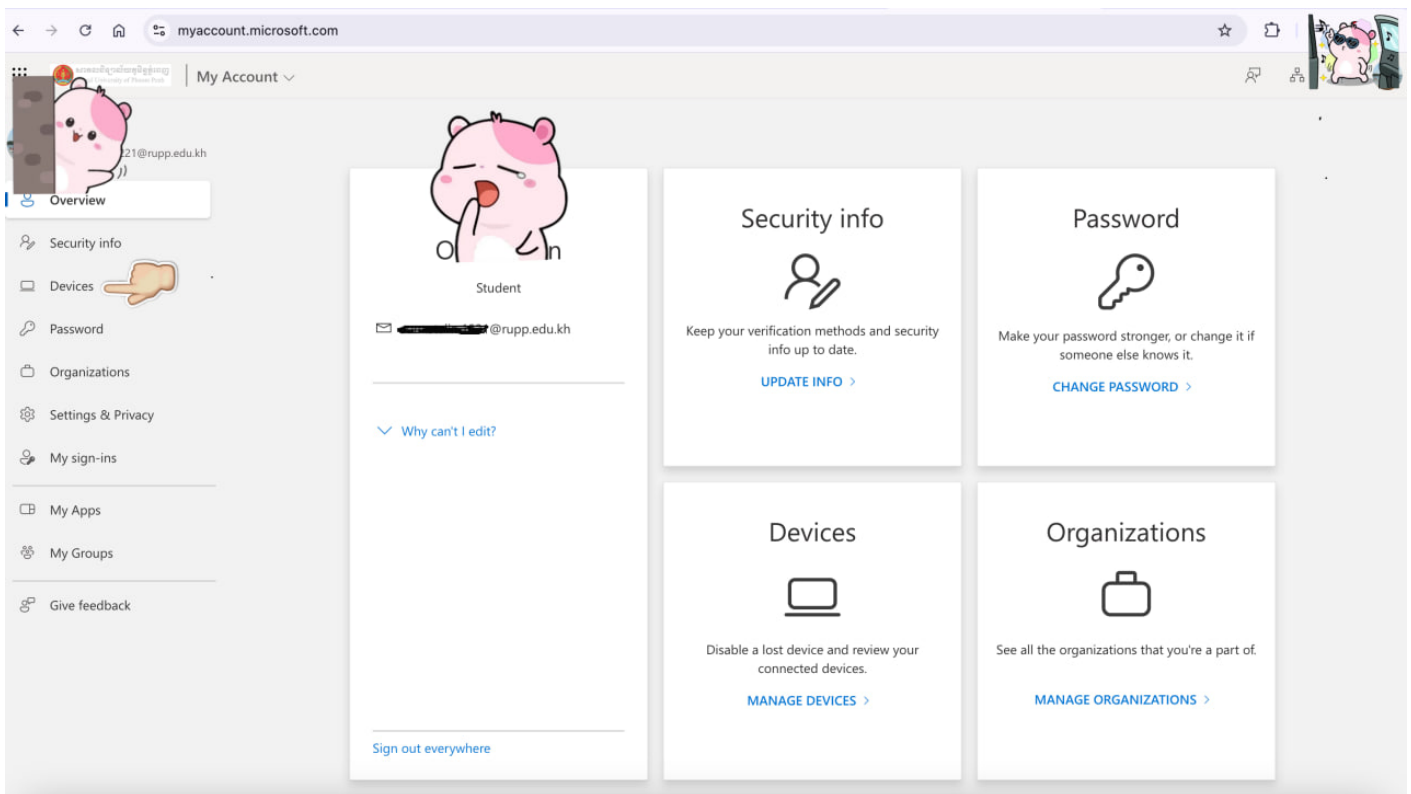
- BitLocker Keys solution

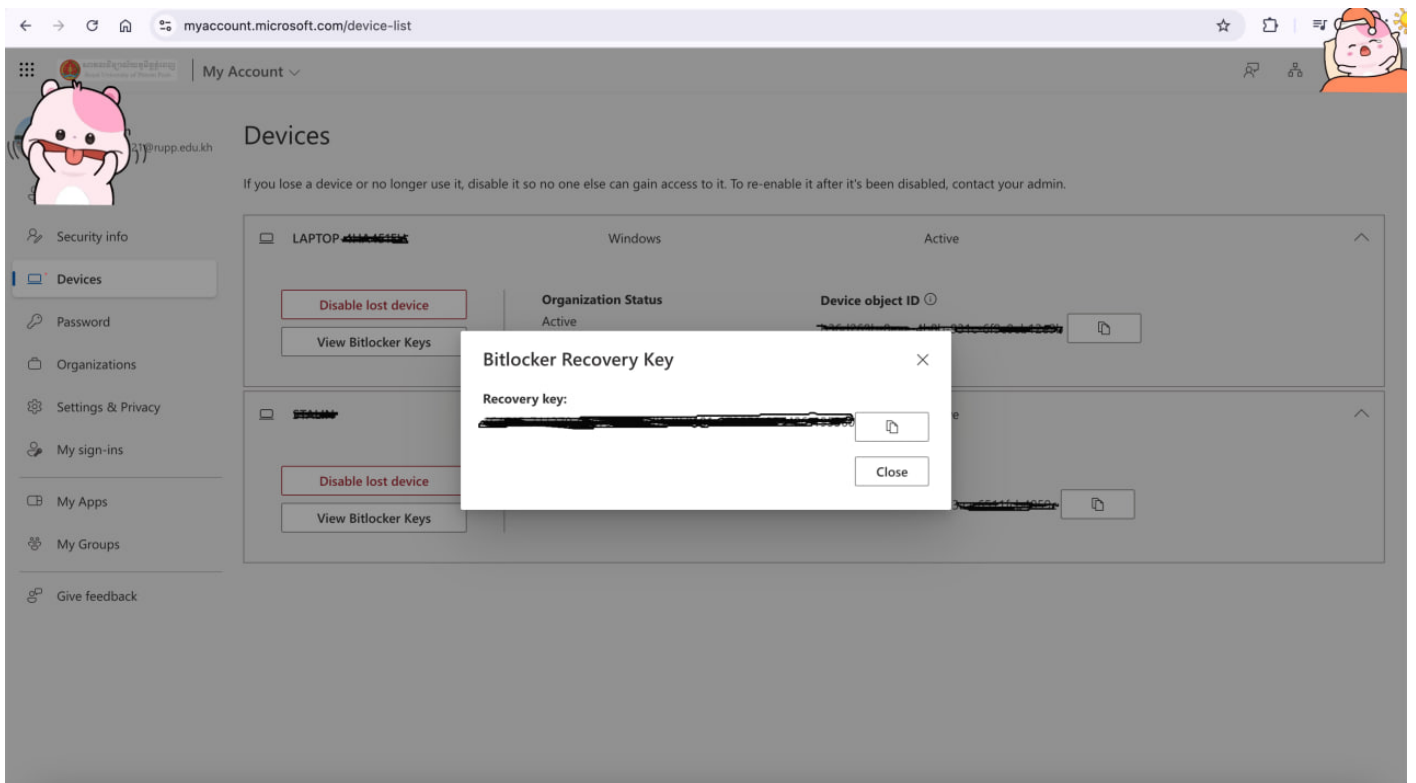
BitLocker Keys solution

https://youtu.be/drCo-S4_iNs?si=Qd-RkGTde0gFiyLB

+ In RUPP organization, we can find the recovery keys by using microsoft account.

Please go to **aka.ms/addrecoverykey** or **myaccount.microsoft.com/** link -> Click on **Devices** at the left slide of the menu -> Choose your **device** -> Click on **View Bitlocker Keys** -> Click **Show recovery key** -> as you can see the **Bitlocker Recovery Key** is showed.





+ Please copy Recovery Key and fill in this blank.

BitLocker

Enter the PIN to unlock this drive

Use the number keys or function keys F1-F10 (use F10 for 0).

Press the Insert key to see the PIN as you type.

Press Enter to continue

Press Esc for BitLocker recovery